

## Accreditation Review at Strides Toronto

### What is happening?

Accreditation Review: Strides Toronto is participating in The Canadian Centre for Accreditation review process. A team of four external reviewers will review all material sent that responds to the standards identified, observe various office locations and interview specific groups of employees.

### Why is Strides going through an Accreditation Review?

The Board and Management agree that measuring up against the Canadian Center for Accreditation standards allows the organization to profile the quality work and strengths of the organization as well as learn about the areas that can be improved. This is an opportunity for us to align best practices with our systems and receive recognition for our achievements.

### When will the onsite accreditation review take place?

June 17–20, 2025

### Who is involved?

We all had a role to play in the overall process by either writing information, providing required documentation, completing the CCA survey and participating in on-site interviews. For those being interviewed, you will be notified in advance and have a chance to prepare. Most interviews occur in groups of 8–12 people. Those clients that agree to be interviewed will be contacted individually or may be part of a committee meeting that they participate in. Board members are also interviewed as a group without the CEO (who participates in her own interview).

### How are employees and clients identified for interviews?

The group interviews are categorized as managers, program specific staff (e.g. live-in treatment, day treatment, service delivery, autism, community services) without management, cross section of staff (e.g. human resources department, strategy department, service excellence department) without management, IT and Finance staff. Your supervisor may be approached to identify individuals and ensure the person can participate in the interview at the time and location scheduled. Clients will be approached to participate in interviews at specific times based on their desire to participate or their involvement in engagement activities identified by the accreditation standards.